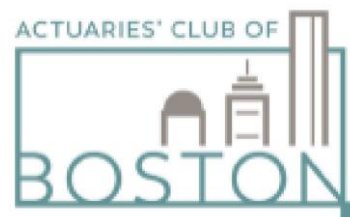


Actuaries' Club of Boston

Spring 2023 Meeting



Date	Time	Session/Presenter(s)
Tuesday 5/23/23	1-1:50PM	Group Disability Experience in a Post-COVID Context Jill Falkenberg, FSA, <i>Guy Carpenter Smith Group</i> Kelly Ayer, FSA, <i>Oliver Wyman</i>
	2-2:50PM	Policyholder Misbehavior and How I Stopped Worrying and Learn to Love ALM Sarah Linszner, FSA, <i>Mass Mutual</i> Ilya Kagan, FSA, <i>Oliver Wyman</i>
	3-3:10PM	Math Motivators Hear about exciting opportunities to volunteer for this math tutoring program!
	3:10-4:00PM	Paid Family and Medical Leave Update Abigail O'Connell, <i>Sun Life Financial</i>
	4-5:30PM	Networking

[Detailed session descriptions and speaker profiles on following pages.](#)

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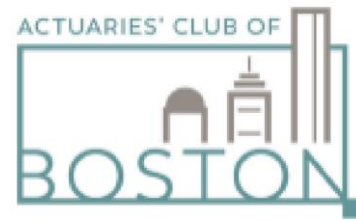
If you have any questions, please email us or visit our website.

president.actuariesboston@gmail.com

<https://www.actuariesclubofboston.com>

Actuaries' Club of Boston

Spring 2023 Meeting



Tuesday 5/23/23 1-1:50PM

Group Disability Experience in a Post-COVID Context

Jill Falkenberg, FSA, *Guy Carpenter Smith Group*

Kelly Ayer, FSA, *Oliver Wyman*

Session Description: In this session, we'll explore survey data of industry morbidity trends for Short- and Long- Term Disability, in particular since the COVID pandemic. We will highlight the most significant changes since the pandemic and consider what may be driving them. In addition to reviewing industry data, we'll highlight topics on carrier's minds as they consider future outlook, including mental health and remote work impacts on experience.

Jill Falkenberg is a Vice President of Actuarial Services at Smith Group/Guy Carpenter in Portland, ME. With 14 years of insurance experience, her expertise includes group short term disability and paid family and medical leave pricing, and she is happiest while coding and using large datasets to find evidence based answers to curious questions. Jill has a master's degree in statistics concentrating in actuarial science from Simon Fraser University and is a Fellow of the Society of Actuaries.

Kelly Ayer is a Senior Manager with the Actuarial Practice of Oliver Wyman and is based in Boston. Her product background spans group and disability, leave management, individual life, and voluntary benefits. With over 12 years of actuarial experience in consulting and insurance carrier spaces, Kelly specializes in leading actuarial teams in model development, production, and governance. Kelly is a Fellow of the Society of Actuaries, a Member of the American Academy of Actuaries, and a US Air Force veteran. She lives in Portland, Maine and enjoys tutoring math, practicing French, and travelling.

Tuesday 5/23/23 2-2:50PM

Policyholder Misbehavior and How I Stopped Worrying and Learn to Love ALM

Sarah Linszner, FSA, *Mass Mutual*

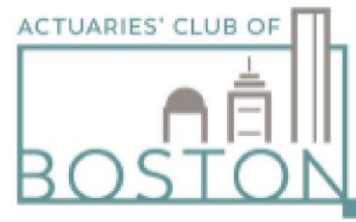
Ilya Kagan, FSA, *Oliver Wyman*

Session Description: Behavioral economic principles may offer a way to better understand and explain policyholder behavior. As policyholder behavior impacts almost every practicing actuary, behavioral economics can have very broad application in many different areas. This session explores behavioral economic principles and connects them to potential implications throughout the industry.

Sarah Linszner, FSA is Head of Assumption Oversight at MassMutual. In this role since October 2020, Sarah provides cross-functional thought leadership to business partners and ensures best practices in the development of assumptions. Sarah leads the development of a continuous experience monitoring tool to provide enhanced insight into MassMutual's emerging experience and trends. Prior to this role, Sarah was at John Hancock for 11 years, in various roles, including Life Pricing, LTC Liability Modeling, and Asset Modeling / IFRS Reporting.

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Ilya Kagan, FSA is a manager with the Actuarial Practice of Oliver Wyman and is based in Boston. He has over 15 years of actuarial experience, spanning health, annuities, life, and long-term care, where he was responsible for a wide variety of functions including pricing and product development, inforce management, and modeling.

Tuesday 5/23/23 3:10-4:00PM

Paid Family and Medical Leave Update

Abigail O'Connell, Senior Council, *Sun Life Financial*

Session Description: As Paid Family and Medical Leave programs continue to gain legislative traction across the country, it becomes increasingly important to understand these benefits and their impact on ancillary group insurance. Join us on this informative session as we discuss the latest and future developments of Paid Family and Medical Leave programs and how the disability insurance market has evolved around PFML.

Abigail O'Connell, Senior Council at Sun Life Financial, advises Sun Life's Group & Voluntary business on legal issues related to the Sun Life Absence & Disability Management Solutions offered to employer Clients. She frequently speaks at industry conferences about legal and compliance issues related to absence management. Abigail has spoken on these matters at the Disability Management Employer Coalition (DMEC) Conference for many years, as well as the Annual Association of Corporate Counsel Conference and Human Resource Management Association (HRMA) Paid Family and Medical Leave Panel. Abigail is a graduate of Colgate University and Suffolk University Law School.